



Crosscare's focus has always been to serve the most vulnerable in our society. During this crisis we are working hard to ensure that the essential services we provide remain available to our service users while operating in line with Government and HSE advice to ensure that our service users and staff are protected.

While some of our face to face services have had to be adapted to meet HSE requirements, as much as possible we are continuing to provide supports through other remote means including phone and web based technologies.

### **Homeless Services**

Our Homeless Services including our residential facility for young people are open and operating normally and in line with HSE guidelines. We are working closely with the HSE, DRHE, Tusla and other government bodies, local authorities and colleagues in other similar organisations to ensure that our service users' needs are supported and our people are kept safe.

Crosscare opened a new inner city 100 bed cocooning services for people who are homeless to keep them safe from the virus.

### **Food Services**

Our Food Banks remain open to support those most in need at this difficult time and we have made changes at a local level to ensure that the health of all involved is safeguarded.

Close to 7,000 emergency food parcels have been delivered to vulnerable individuals and families as a crisis response since the pandemic began.

Our Community Cafes remain open providing takeaway services to protect the health of our teams and customers.

Our Carecall team are operating a normal service making calls daily to all our clients.

### **Youth Services**

Youth services had to close initially and staff were redeployed to help keep the essential food and residential services running. Services are now open with a greater emphasis on on line and telephone work and working more intensely with smaller numbers of particularly vulnerable young people.

Our Drugs and Alcohol Programme team are carrying out online sessions with their clients.

Our Voluntary Clubs team continue to link in with and support our volunteers by phone and other web-based technologies.

Please support this important work if you can by taking an envelope from the back of the Church or donating on-line at [www.crosscare.ie](http://www.crosscare.ie)